

## Church Essentials – IT Care Plan

A low-cost, predictable monthly plan that gives your church secure email, files, and devices—plus friendly weekday support—built on Microsoft 365 Nonprofit.

### About us

Our founder, Alan Perry, was raised in a pastor's home and has served churches closely throughout his life. We speak the language of ministry and design IT that respects church rhythms—protecting staff time and Sundays.

### What's included

#### Core Productivity & Support

- **Email and Office apps:** Word, Excel, PowerPoint, Teams video meetings for each staff member
- **Secure church files:** Organized team folders in the cloud with reliable backups
- **“Lock the doors” sign-in:** Multi-Factor Authentication to keep accounts safe
- **Safer email inbox:** Bad links and attachments checked automatically
- **Healthy, secure devices:** Updates applied; laptops encrypted; lost phones can be wiped
- **Staff changes handled:** New staff set up quickly; access removed promptly when someone leaves
- **Friendly help:** Tue–Fri 9–5 and Mon afternoons; 1-hour response target

#### Data Protection & Compliance

- **Private,** need-to-know access for counseling notes and giving data
- **Confidential** counseling folders with audit trail
- **Donor & finance protection:** Locked-down finance/admin accounts, two-step sign-ins, role separation
- **Backups for peace of mind:** Email and files backed up so accidental deletes can be fixed
- **Secure online giving:** Strengthened logins for giving systems and bank portals (*features vary by provider*)
- **Monthly health report:** Tickets, patch status, Multi-Factor Authentication (MFA) adoption

## What's not included (available as add-ons)

- Sunday support for livestreaming and ProPresenter operations
- Onsite visits, network redesign, new hardware projects
- Phone system changes (Teams Phone), Accounting/Church Management Software integrations

## Simple pricing

- ***\$199.99 base (including first 3 users) + \$29 per additional user***

## Popular add-ons

- Pre-Sunday Flight Check (Fri): \$99 / month
- Sunday Remote Standby (up to 2 hrs): \$199 / Sunday
- Quarterly Onsite (2–4 hrs): \$399 / visit
- Teams Phone Plan: \$25.00 / user per month
- Security Training and testing: \$2.55 / user per month
- Web filtering: control what your users can access on the web: \$4.00 / user per month

## Notes

- *Nonprofit eligibility required for Microsoft pricing.*
- *Annual term aligned to Microsoft 365 Nonprofit annual licensing (best price). Monthly license terms are available at a premium.*
- *Service covers staff users/devices; volunteer access limited to account unlocks unless licensed.*
- *After-hours/Sunday services billed at add-on rates. Projects are scoped separately.*

Play Good Group • Secure, Friendly IT for Churches

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